

## Accessibility Guide for Monaveen

[enquiries@sibleysonscilly.com](mailto:enquiries@sibleysonscilly.com), 01720 422431, [www.sibleysonscilly.co.uk](http://www.sibleysonscilly.co.uk)

Contact for accessibility enquiries: Gail Sibley



### Welcome

A picture postcard granite cottage, overlooking the beach at Porthcressa, Monaveen has the perfect location for a relaxing family holiday. Just a five-minute walk to all the amenities of Hugh Town, and a ston'es throw onto the beach, it also benefits from a south-facing patio garden - perfect for 'al fresco' dining.

Monaveen sleeps 6 people in 1 double and 2 twin bedrooms. The property is attractively furnished throughout, combining all the benefits of modern living with the charm of a traditional cottage, including Wi-Fi.

### At a Glance

#### Level Access

- There is level access from the main entrance to:
  - Monaveen Lounge



### Access with steps

- There are steps from the main entrance to:
  - Bedroom



### Bedrooms

- We have non-allergic bedding.



### Hearing

- The (bedroom) TVs have subtitles.



### General

- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

## Getting here

Monaveen  
Porthcressa  
St Mary's  
TR21 0JQ



### Travel by public transport

- Sail from Penzance or fly direct from Land's End, Newquay or Exeter Airports. National and European connections available from Newquay and Exeter. If you require travel assistance please contact: 01736 334220, [customerservices@islesofscilly-travel.co.uk](mailto:customerservices@islesofscilly-travel.co.uk)



### Travel by taxi

- You can get a taxi with Buzza Bus by calling 01872 266886. The taxi company has a wheelchair accessible vehicle.
- You can get a taxi with Toots Taxi by calling 01720 422142.
- You can get a taxi with DJ Cabs by calling 01720 423775.
- Each Skybus flight is met by a transfer taxi at St Mary's Airport. If arriving by boat, taxis can be booked for quayside collection.



### Parking

- There is a slightly uneven track from the nearest parking to the front gate, then a step up onto a level paved patio garden.

## Arrival



### Path to main entrance

- From the street to the main entrance, there is 1 step. There is no ramp and no lift.

## *Main entrance*

- The door is 750mm wide.
- The main entrance has 1 steps.
- The main door is side hung and manual.
- If arriving from the airport, Skybus shuttle service providers will help unload bags from the bus. If arriving by boat, you can arrange for your luggage to be delivered from the quay to the door for a small fee. Please call Island Carriers on 01720 422662 to arrange.

## Getting around inside

### *Bedrooms*

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- Lights are traditional filament. Some lights can be controlled independently.
- TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- The bedroom nearest the main entrance has 10 steps.
- We have bathrooms with a separate shower.
- We have bathrooms with a bath and overhead shower.

### *Self catering kitchen*

#### *Monaveen Kitchen*

- We have an open plan kitchen.
- From the main entrance to the kitchen, there are 2 steps. There is no lift and no ramp.
- The work surface is available at a height between 650mm and 900mm.
- The hob is available at a height between 650mm and 900mm.
- The sink is available at a height between 650mm and 900mm.
- The oven is available at a height between 650mm and 900mm.

### *Lounge*

#### *Monaveen Lounge*

- From the main entrance to the lounge, there is level access. The route is 700mm wide, or more. The door is 750mm wide.

## Customer care support

### *Accessibility equipment*

- Wheelchairs, walkers and electric golf buggies can be hired locally.
- For a list of more items, please go to <https://www.visitislesofscilly.com/about/practical-info/tourist-information-c...>

### *Customer care support*

- Staff are available 24 hours a day.
  - Sibley's Island Homes provides an out of hours emergency phone number in all its self-catering properties.
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